



Document Solutions to Fit Every Business

Applied Imaging's Document Management System Helps ADAC's Contract Management Department Reduce Paper While Saving Time and Money

Customer

ADAC Automotive

Industry

Manufacturing

Services Used

ECM (Electronic Content Management)

Who is ADAC Automotive?

Founded in 1975 in Grand Rapids, MI, ADAC Automotive is a leading Tier 1 automotive supplier that develops and manufactures vehicle access systems. ADAC Automotive delivers insights and innovation to customers while partnering with them to define the future of vehicle access. ADAC's culture puts people at the heart of everything they do which helps deliver on their mission of driving technological innovation through strong relationships, creative thinking, and a global vision. In addition, their success allows ADAC to invest in communities by supporting dozens of charitable partners with time and talent.

Key Challenges in the ADAC Environment

ADAC was looking to create a partnership with a company that was well established, innovative, and looking toward the future. They wanted a business partner that could focus on helping them save time, money, and effort by making tasks easier for their employees. Being in a very document intensive industry, the Contract Management Department felt there had to be a better way to streamline their processes. The overwhelm of documents came from filing cabinets, a file room, off-site storage, and heavy use of copiers. It also meant retrieving documents was time-consuming, expensive (from a labor perspective) and cumbersome.

How Applied Imaging Helped

ADAC and Applied Imaging already had a strong partnership for copiers and printers, so trust had been well established. To meet the current challenge, Applied Imaging installed an OnBase document management system from Hyland. Along with reducing the key challenges, the system allowed ADAC to conduct audits in less than a day instead of several weeks. Applied Imaging provided knowledgeable support from its team of document management specialists and hosted ongoing user conferences to help maximize system productivity.

The Benefits

- *Eliminated file cabinets and off site storage*
- *Provided timely and secure access to contracts and other important documents with backup support*
- *Increased efficiency due to the opportunity to reduce and streamline partners and processes*
- *Developed a partnership that helps ADAC deliver on its mission of looking to the future*

About Applied Imaging

For over 30 years, Applied Imaging has helped businesses across the Nation with efficiency. Our products and services help you to better communicate and manage the flow of information. From document creation to destruction - and everything in between; Applied Imaging has your back. As a locally owned and operated business, headquartered in Grand Rapids, Michigan, we have the experience and resources to exceed your expectations in every aspect of your business. Partnering with award winning software companies, like Hyland (maker of OnBase) and DocuWare, Applied Imaging and the ECM team are equipped with the tenure, talent, and expertise to streamline your document workflow and ensure maximum efficiency.

"Applied Imaging has helped us save money and time. The frustration of dealing with paper has faded into the dust so to speak for us and that's huge peace of mind. I know where my documents are, and I know that they're easily reachable and that gives me confidence. Applied Imaging has a good crew of leadership that's looking to the future and trying to be that next solution. I think that's really, really important."

-Kristin VanDeVusse, Contract Management Supervisor, ADAC Automotive



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