



Document Solutions to Fit Every Business

OnBase Document Management Solution from Applied Imaging Helps Hinton Transportation Investments Become More Productive and Seamlessly Work Remotely During Stay-at-Home Directives

Who is Hinton Transportation Investment (HTI)?

HTI is the collection of investments in the heavy-duty transportation industry located in Grand Rapids, MI. Operating divisions include New Life Transport Parts Center, Road Equipment Parts Center, Fleetcraft Brake & Reline Center, as well as others.

Key Challenges in the HTI Environment?

HTI's Accounts Payable Department was processing 50,000 inventory payables per year by printing/matching/stapling multiple forms, preparing them with pen and paper before entering into an ERP system. Since many invoices were coming into the company via email, HTI's IT Director made an inquiry to the company's copier representative at Applied Imaging regarding the possibility of the invoices being electronically routed via email, rather than printing. After due diligence, they chose the program that Applied was offering and have been partners ever since.

How Applied Imaging Helped

In addition to copiers and scanners, Applied Imaging created and installed a paperless accounts payable and purchase order system called OnBase by Hyland Software. The OnBase system is currently being rolled out in HTI's accounts receivable system, with additional projects currently in the design phase. The OnBase paperless initiative helped HTI get up and running and seamlessly transfer the accounting department to work remotely during Covid-19 times. By doing so, HTI's accounts payable department was able to keep the workforce safe and productive.

The Benefits

- *Quicker access to documents and getting them into the hands of the people requesting them*
- *Reduced the cost of paper, ink, forms, and printing*
- *Reduced staff labor and time spent on menial tasks*
- *Allowed current staff to take on additional responsibilities*
- *During COVID-19, staff was able to remain safe and productive by working remotely*

About the Applied Imaging and Electronic Content Management

For over 30 years, Applied Imaging has helped businesses across the Midwest be more efficient. Our products and services help you to better communicate and manage the flow of information. From document creation to destruction - and everything in between; Applied Imaging has your back. As a locally owned and operated business, headquartered in Grand Rapids, Michigan, we have the experience and resources to exceed your expectations in every aspect of your business. Partnering with award winning software companies, like Hyland (maker of OnBase) and DocuWare, Applied Imaging and the ECM team are equipped with the tenure, talent, and expertise to streamline your document workflow and ensure maximum efficiency.

- 12 locations in Michigan and Northern Ohio, serving nationwide
- LIVE Customer Loyalty Center to take your calls
- Over 14,000 clients and a 98.8% Client Satisfaction Rating
- Over 44,000 copiers and printers on contract and over 3500 endpoints managed

FAST | FRIENDLY | AMAZING

Customer
Hinton

Transportation
Investments

Industry

Transportation

Services Used
Electronic Content
Management

"Working with Applied Imaging and OnBase has allowed me to grow and take on other responsibilities like learning how to project manage a software implementation. Our experience with Applied Imaging has been phenomenal. They have helped us every step of the way and made great suggestions on how to improve our processes. Any work they've done for us has been completed correctly and saved us countless man hours. And we've made good friends along the way."
- Jane Cybulski, Inventory Accounting Manager, Hinton Transportation Investments



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