



Document
Solutions to Fit
Every Business

Applied Imaging Gains Productivity by Implementing a Software Platform for File, Sync, & Share

Who is Applied Imaging?

Founded in 1987, Applied Imaging has a long-standing track record of helping organizations streamline their operations so that they can put valuable time back into their day. By providing hardware for document creation (Copiers & Printers) to offering solutions for document destruction (ShredHub division) and everything in between, Applied Imaging teaches businesses to work smarter for maximum efficiency. With this "Do more with less" mentality, success can be achieved quickly with the right people, processes, and tools.

Key Challenges in the Applied Imaging Environment

With 400+ employees in 12 offices (and some that work from home,) sharing information can get tricky. Being able to send documents and large files securely was their number one priority, as these files contain confidential documentation (such as sales orders, statements of work, private company information, etc.) In addition to that, they ran the risk of version control challenges when sending things through Outlook and asking for revisions. Business moves fast in the technology world, so they needed a solution that wouldn't slow down operations and still provided the flexibility to allow for collaboration.

How Sharebase by Hyland Helped

Applied Imaging has embraced Sharebase for File, Sync, & Share because it has helped the leadership and sales teams to be more productive. With version control, the ability to send outside of the organization while leaving room for collaboration, Sharebase was a knock out of the park for Applied Imaging.

The Benefits

- *Provided unlimited document storage space*
- *Became their ECM team's single source for file access*
- *Allowed multiple documents to be uploaded while only displaying the latest version*
- *Increased collaboration by giving the ability to make comments on documents and tag co-workers for attention*
- *Provided a vehicle to share documents outside of the organization*
- *Took the burden off internal IT department because Hyland makes backups of the data and stores at multiple data centers*

About Applied Imaging & Hyland Partnership

Applied Imaging has represented the Hyland portfolio of products since 2005. Hyland is a leading content services provider that enables thousands of organizations to deliver better experiences to the people they serve. In addition to Sharebase, Hyland also provides a content management software, called OnBase and is a flagship offering Applied Imaging's Electronic Content Management portfolio.

Customer

Applied Imaging

Industry

Technology

Services Used

OnBase

ShareBase

"Sharebase has been a great addition to our software portfolio because it's helped to increase collaboration on our team. It works well with our existing OnBase platform, which we use for order processing, Human Resources, and Accounts Payable. With reps working all over the state of Michigan and Ohio, Sharebase makes it easy to stay connected, maintain version control, but still be collaborative."
- Casey Lowery, Director of Sales, Applied Imaging



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