



Document Solutions to Fit Every Business

For Years Applied Imaging Has Provided Reliable Support For Catholic Charities West Michigan And Now Adds Document Destruction To Relationship

Who is Catholic Charities of West Michigan?

Since 1946, Catholic Charities West Michigan has been providing services to the most vulnerable populations in West Michigan. They are a community-based agency providing programs and offering a variety of services ranging from prevention and education to crisis intervention. All their programs are designed to help families of all faiths, with an emphasis on service to persons with low income and diverse ethnic backgrounds.

Key Challenges to Catholic Charities West Michigan's Environment?

Catholic Charities West Michigan needs their networked printers to be reliable workhorses and easy-to-operate for all their end users. On a daily basis, their employees require functionality that includes the ability to scan-to-email, print, copy, fax and scan to network folders. They have also looked to form a long-time relationship with their office technology provider. Due to their need to adhere to HIPPA compliance, they also needed a reliable and flexible shredding company to correctly dispose of sensitive paperwork and files.

How Applied Imaging & ShredHub Helped?

Applied Imaging has supported Catholic Charities West Michigan for over 15 years and currently provides a fleet of Ricoh printers to the non-profit organization. According to their Information Technology Manager, when the printers our down, his people are down. However, he says he can't remember the last time Catholic Charities West Michigan was in a down situation. More recently, they contracted with Applied Imaging's sister company, ShredHub, so they can properly dispose of documents. ShredHub made it convenient by having bins at each location and offering flexible pick-ups for shredding.

The Benefits

- *Maximum employee productivity by eliminating printer downtime*
- *Reliable Ricoh printers that are extremely user-friendly*
- *Back-up I.T. support for any printer issues*
- *Reduction in vendors by having ShredHub handle document destruction*

About Applied Imaging and ShredHub

For over 30 years, Applied Imaging has helped businesses across the Midwest be more efficient. Our products and services help you to better communicate and manage the flow of information. From document creation to destruction - and everything in between, Applied Imaging has your back. ShredHub, powered by Applied Imaging, is a flexible document destruction option for your organization and can be easily integrated into your Green Initiatives. ShredHub provides all clients with a Certificate of Destruction to ensure a paper trail, which helps comply with privacy regulations. When you choose ShredHub and Applied Imaging, you can rest easy knowing you are getting superior and secure service, at an excellent, predictable price.

FAST | FRIENDLY | AMAZING

Customer

Catholic Charities of West Michigan

Industry

Non-Profit

Services Used

ShredHub

"Applied Imaging is an integral part of our day-to-day business. They help us make things the way they need to be, streamlined and simplified for our end users. I'm one of those people that is very loyal and working with Applied, to me, it's a no-brainer to stay with somebody that is tried and true and knows our company."

Geoffrey John, IT Manager, Catholic Charities West Michigan



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