



Document
Solutions to Fit
Every Business

OnBase Document Management Solution from Applied Imaging Helps Transportation Investments Company Seamlessly Work Remotely During Stay-At-Home Directives

Who is 2/90 Sign Systems?

2/90 Sign Systems is a premier manufacturer of a complete line of interior and exterior architectural signage. They provide turn key services that include programming, wayfinding, project management, installation, and maintenance services. With a facility that encompasses 80,000 square feet of manufacturing and office space in Grand Rapids, Michigan, signs are built to order from this one location, allowing for cost efficiencies, operational consistencies, and up-close and personal quality control; all of which translates into providing clients with value.

Key Challenges in the 2/90 Sign Systems?

2/90 Sign Systems was experiencing problems with their production department Job Folders. These folders, containing all the relevant information for each project, were in different places throughout the facility. They could be found in accounting, order entry, on a manager's desk or on the shop floor. If anyone needed to retrieve critical information from the Job Folder, a search would be required. Additionally, once a job was completed and filed away, should that Job Folder need to be retrieved at a later date, again a time consuming search would occur.

How Applied Imaging Helped

To streamline the Job Folder process, allowing for instantaneous retrieval regardless of a project's status, Applied Imaging's Document Management Architects conducted extensive research and redesigned the Job Folder system. The new system stores all Job Folders electronically, maximizing efficiency and allowing all staff to add or retrieve critical information quickly, without ever leaving their work area.

The Benefits

- *Improved workflow and productivity for greater profits and efficiency*
- *Better informed staff, resulting in improved customer service*
- *Ability to place more focus on revenue-building activities*

About Applied Imaging

For over 30 years, Applied Imaging has helped businesses across the Midwest be more efficient. Our products and services help you to better communicate and manage the flow of information. From document creation to destruction - and everything in between; Applied Imaging has your back. As a locally owned and operated business, headquartered in Grand Rapids, Michigan, we have the experience and resources to exceed your expectations in every aspect of your business. Partnering with award winning software companies, like Hyland (maker of OnBase) and DocuWare, Applied Imaging and the ECM team are equipped with the tenure, talent, and expertise to streamline your document workflow and ensure maximum efficiency.

- 12 locations in Michigan and Northern Ohio, serving nationwide
- LIVE Customer Loyalty Center to take your calls
- Over 14,000 clients and a 98.8% Client Satisfaction Rating
- Over 44,000 copiers and printers on contract and over 3500 endpoints managed

Customer

**2/90 Sign
Systems**

Industry

Manufacturing

Services Used

**ECM (Electronic
Content
Management)**



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