



Document
Solutions to Fit
Every Business

Large West Michigan School District Streamlines Purchasing Department, causing them to be 95% Paper Free

Who is Grand Rapids Public Schools (GRPS)1

Grand Rapids Public Schools (GRPS), which includes 53 schools, is Michigan's 5th largest public school district with nearly 17,000 students and Grand Rapids 3rd largest employer with a staff of 2,700. GRPS is also a leader in the State and the Nation for green built schools. As with all publicly-funded enterprises, pricing is important but when educating the city's children is involved, service from vendor/partners is paramount.

Key Challenges in the GRPS Environment?

The district was looking to transition from a paper system to an on-line system in their purchasing department. In keeping with their leadership role when it came to establishing and implementing Green Initiatives, GRPS also wanted to dramatically reduce paper consumption which was huge.

How Applied Imaging Helped

As the incumbent copier and printer partner for the past 27 years, Applied Imaging was very familiar with the district's personnel and operating systems. To meet the challenge, an OnBase Electronic Content Management (ECM) system was installed that would link to the district's proprietary e-purchasing software package. Following that, Applied Imaging's DocSmart team worked with the GRPS purchasing and accounts payable departments and their I.T. staff and walked them through everything step by step. OnBase is also now being used in the warehouse for receiving goods.

The Benefits

- *Purchasing department is now 95% paper-free*
- *Reduced paper consumption another 40% throughout the rest of GRPS*
- *Eliminated filing cabinets and costly off-site storage facilities*
- *Improved productivity since documents are easily and quickly accessed without the need to leave the desk or go to off-site storage*
- *Put GRPS personnel on the same page and made their jobs easier*

About Applied Imaging and Electronic Content Management

For over 30 years, Applied Imaging has helped businesses across the Midwest be more efficient. Our products and services help you to better communicate and manage the flow of information. From document creation to destruction - and everything in between; Applied Imaging has your back. As a locally owned and operated business, headquartered in Grand Rapids, Michigan, we have the experience and resources to exceed your expectations in every aspect of your business. Partnering with award winning software companies, like Hyland (maker of OnBase) and DocuWare, Applied Imaging and the ECM team are equipped with the tenure, talent, and expertise to streamline your document workflow and ensure maximum efficiency.

- 12 locations in Michigan and Northern Ohio, serving nationwide
- LIVE Customer Loyalty Center to take your calls
- Over 14,000 clients and a 98.8% Client Satisfaction Rating
- Over 44,000 copiers and printers on contract and over 3500 endpoints managed

Customer
Grand Rapids
Public Schools

Industry
K-12 Education

Services Used
Copiers, Printers,
Electronic Content
Management

"They're great partners and have done great things for our kids. They're truly invested in what we're doing and they make an impact in what we are doing. And they're always asking us what they can do to help us even more. Bottom line; they've helped us tons with saving money on our print jobs and things like that."

- Sharol Hawley, Director of Purchasing & Supply
Grand Rapids Public Schools



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