



Document Solutions to Fit Every Business

Customer

Hope Network Neuro Rehabilitation

Industry

Healthcare

Services Used

ShredHub

"Well, rates were very competitive to begin with, so from a financial perspective that was beneficial to us. But more so, it's the responsiveness and the timeliness and their willing to personalize the service to our needs that is very important to me. It's been a great partnership with ShredHub so far and we look forward to expanding those services and business with them." - Shane Kistler, Director of Business, Hope Network



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Michigan Based Rehabilitation Facility Improves Patient Experience and Maintains HIPAA Compliancy with ShredHub

Who is Hope Network?

Hope Network Neuro Rehabilitation, a West Michigan and East Michigan Corporate office, has over 5 decades of experience providing care and facilitating comebacks for those with brain and spinal cord injuries, strokes, and other neurological conditions. In Christian service, Hope Network empowers people to overcome challenges to achieve their highest level of independence. They have 2,800 employees to reach out to over 34,000 people throughout more than 240 communities. Their mission is to "empower people to overcome challenges to achieve their highest level of independence."

Key Challenges to the Hope Network Environment?

Unhappy with the timeliness and responsiveness of their past provider, Hope Network Neuro Rehabilitation looked to make a change. Being in the medical profession, the organization deals with a lot of confidential health information that's printed and copied, but ultimately needs to be destroyed. Due to the ebb and flow of their document process and employees purging their offices and desktops at irregular times, the organization needed documents destroyed outside of normal pick-up routines. They also needed these documents destroyed on-site.

How Applied Imaging & ShredHub Helped?

In addition to providing containers for sensitive documents, scheduling regular pick-ups, and document destruction days, ShredHub agreed to respond to requests at irregular intervals. These would occur when the containers were full prior to a scheduled day. ShredHub also allowed the organization to have a Purge Day when employees would collect a number of items and have ShredHub's document destruction vehicle shred everything on-site.

The Benefits

- Lower rates than their previous document destruction provider
- Responding to customer requests within a few hours not days
- Personalized service and a willingness to provide document destruction at irregular intervals
- Peace of mind knowing ShredHub will respond whenever required

About Applied Imaging and ShredHub

For over 30 years, Applied Imaging has helped businesses across the Midwest be more efficient. Our products and services help you to better communicate and manage the flow of information. From document creation to destruction - and everything in between, Applied Imaging has your back. ShredHub, powered by Applied Imaging, is a flexible document destruction option for your organization and can be easily integrated into your Green Initiatives. ShredHub provides all clients with a Certificate of Destruction to ensure a paper trail, which helps comply with privacy regulations. When you choose ShredHub and Applied Imaging, you can rest easy knowing you are getting superior and secure service, at an excellent, predictable price.

FAST | FRIENDLY | AMAZING